



We recognise that this is a time of heightened anxiety for all, but especially so for your children, with the uncertainty brought about by the Coronavirus / COVID-19 outbreak. With the rapidly changing situation, we wanted to take the time to reassure you that our priority is to protect everyone as much as we possibly can, so that we can continue to provide a service to you.

In response to the outbreak, and updated advice from the UK Government, Jigsaw (South East) have adapted our service as follows:

- Suspended all home visits
- Suspended all Grief Support Groups with immediate effect.
- Will be moving our service online and to telephone contact.

Your support worker is still available by phone or email.

This is an ongoing process that is being set up, but in the meantime our office staff are available on 01342 313895.

We will continue to review and monitor government advice and will provide updates of our contingency plans and service provision. Please do also look at our website: <https://www.jigsawsoutheast.org.uk/>

For up to date information and advice about Coronavirus / Covid-19 please look at the NHS website: www.nhs.uk/conditions/coronavirus-covid-19/

The following information may be of use to adults for talking to children about the Coronavirus and addressing questions or concerns they have. View the [WHO poster here](#) for helping children cope with related stress and you can see a useful BBC article here: www.bbc.co.uk/news/uk-51734855

Unicef has also produced a very useful video: https://www.youtube.com/watch?v=ujWFj_6FaMY

Stay Safe,

Jigsaw (South East) Team